# METRO — Metropolitan Security Newsletter August Edition

## METROPOLITAN SECURITY SERVICES LTD









This month, we shine the spotlight on Steven Leitch.

Steve plays a pivotal role in shaping the client experience at Metropolitan Security Services. With a strong background in sales strategy and client relationship management, he ensures that every customer receives personal attention, tailored solutions, and consistent support.

His passion lies in building meaningful connections — not just securing contracts, but nurturing long-term partnerships based on trust, communication, and mutual success.

"Success means understanding our clients and exceeding their expectations." – Steven Leitch

#### SPECIAL THANKS

Well done, Janice, and a big thank you from all at Metropolitan for the completed tasks that will help further our journey. Janice is a dedicated member of the Metropolitan family, leading from the front. She is our regional north office manager, and her input, leadership, and support to our head office teams is invaluable.



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#### MOBILE PATROL SERVICES - WE'RE ALWAYS MOVING

We offer fully equipped mobile patrol units to protect and monitor client properties 24/7. Our high-visibility patrol vehicles ensure rapid response, deterrence of criminal activity, and peace of mind for our clients. With GPS tracking and real-time reporting, our patrol teams are proactive, professional, and prepared for any situation.

### JULY OFFICER OF THE MONTH

We are proud to announce our Officer of the Month for July! Salim Bsikri has demonstrated outstanding commitment, professionalism, and reliability in the line of duty. Whether on-site or in transit, this officer consistently exceeds expectations and sets the bar high for service delivery.





#### ALARM RESPONSE & KEY HOLDING

When alarms go off, Metropolitan Security goes in. Our professional Alarm Response & Key Holding service ensures that your property is protected — even when you're not around.

We hold your keys securely and respond immediately to any activation, day or night. Whether it's a false alarm or a serious threat, our trained officers are dispatched to investigate, report, and take necessary action.

#### **ACKNOWLEDGEMENT OF SERVICE AWARDS**

At Metropolitan Security Services, everything we do is about you — our clients, our communities, and our dedicated team. From security and cleaning to fire compliance, we are committed to excellence at every level. Today, we take a moment to recognise and celebrate the outstanding performance of our Fire Marshals. Their unwavering dedication, vigilance, and professionalism in ensuring safety and compliance do not go unnoticed. As a token of appreciation, we are proud to present them with Acknowledgement of Service Awards.





























As part of our expansion we are thrilled to have opened our North regional office

ASK THE BOSS

You can email our CEO Jeff with any questions you have about the company or any suggestions you would like to put forward, jeff@metropolitansecurity.com















